**REVIEW OF COPNI**

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| Name |  |
| Organisation |  |

**We would ask you to please complete this in Word, save your document and email back to us.**

(Please type your response in boxes below, each box will expand to accommodate your answer)

1. **Form and function**
2. Have you interacted with COPNI and how does the Commissioner relate to the work of your organisation?
3. What is unique about the role and functions of COPNI?
4. Have you identified potential overlaps between COPNI and other agencies concerned with older people’s rights?
5. **Control and Governance**

The Commissioner role has Corporation Sole status (there is no Board) and is supported by an office which is an NDPB, sponsored by the Department for Communities, DfC.

1. How suitable is the current Delivery Body status (i.e. NDPB and Corporation Sole) for the effective delivery of the statutory functions of the Commissioner’s role?
2. Are there other potential options which could enhance the delivery of COPNIs statutory functions?
3. The Commissioner is appointed by The Executive Office while the sponsor Department for COPNI is the DfC. What are the strengths and weaknesses of these arrangements?
4. **Legislation**

COPNI acts an independent voice and champion for older people in line with the legal powers and duties defined by the 2011 Act with a statutory duty to safeguard and promote the interests of older people in Northern Ireland. Do you have any comments on the appropriateness of this legislation or the legal powers and duties afforded to COPNI by the 2011 Act?

1. **Value for money**
2. How should the Commissioner’s office be assessed as providing value for money?
3. Has the office for the Commissioner for Older People made best use of available resources?
4. **Accessibility**
5. Are there groups of older people who may find it more difficult to access the Commissioner?
6. What could be done to promote and raise awareness of COPNI?

1. **Efficiency and Effectiveness**
2. Could you describe the most positive aspects of your organisation’s engagement with COPNI? Also what were the more negative aspects of that engagement?
3. Has the work of the Commissioner focussed on the most important issues for older people? And are there other issues which could have been given more priority?
4. The Office of the Commissioner for Older People has been in existence since 2011. Please (if possible) indicate how would you rate the performance of COPNI during that time against the outcomes listed (see over) and please use the comments section to explain your score and provide examples. The comments box will expand to accommodate your answer.

**If you would be content for your comments to be attributed to your organisation in our Report to DfC, please delete as appropriate Yes/No**

**COPNI - Outcomes Framework**

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| **COPNI Role** | **Proposed Outcomes** | **Performance Rate 1 - 10** | **Comments**  (type below, each box will expand to accommodate your answer) |
| **Advise Support**  Advise and support older people directly on their needs, rights and access to services  Advise government and all its agencies on policies, legislation, on services provided for OP | * *Older people are better able engage in civic society to their full potential* |  |  |
| * *Older people are better informed of their Rights* |  |  |
| * *The design of policy, legislation, and services for older people are better informed* |  |  |
| **Investigate Challenge**  Government actions for improvement and correction of OP service provision when they fall short | * *The performance of public/private sectors with respect to provision of older peoples services is investigated and challenged* |  |  |
| * *Shortfalls in service provision for older people are identified and changes recommended* |  |  |
| **Advocate, Represent**  Review, monitor public and private sector provision for OP and ensure it is in their best interests | * *Older people are better legally represented and protected* |  |  |
| * *Policy, legislation and services for older people are improved* |  |  |