

# Update

## Ways to obtain a proof of benefit entitlement letter

**From:** Department for Communities  
**To:** Stakeholders  
**Date:** 03 August 2022

Dear Stakeholder,

We are contacting you with an update on how to obtain a proof of benefit entitlement letter from the Department.

Available for the benefits below, the Department now offers access to a simple digital service that allows you to request a proof of benefit letter via [GOV.UK](https://www.gov.uk).

- Employment Support Allowance (ESA)
- Pension Credit
- State Pension
- Income Support
- Jobseeker's Allowance (JSA)

As you are aware, a proof of benefit letter may be needed to allow people access to various other Government supports and services.

Customers can still obtain a proof of benefit entitlement letter from the Department by contacting their normal benefit paying office. Contact details for other benefits are available by visiting: [www.nidirect.gov.uk/contacts](http://www.nidirect.gov.uk/contacts).

If a customer is claiming Universal Credit they can access proof of claim via the current payment statement in their online account.

If you have any queries about this service, please contact our Corporate Communications team by emailing [corporatecommunications@communities-ni.gov.uk](mailto:corporatecommunications@communities-ni.gov.uk).

Yours faithfully,

**Department for Communities**

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